



Information for clients of Pojišťovna VZP, a.s., about personal data protection

Pojišťovna VZP, a.s., reg. no.: 27116913, registered address: Ke Štvanici 656/3, 186 00 Prague 8, registered in the commercial register maintained by Prague City Court under file ref. B 9100, as the controller (hereinafter also referred to merely as the Controller or as the insurance company), hereby in accordance with Article 13 of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (hereinafter referred to as the “**Regulation**”) kindly informs you that:

- For us, as an insurance company, your personal data is typically the following data: name, surname, date of birth, birth ID number, your home address, email and phone number; and also other data according to which we can identify you. The same data is also the personal data of your children or of persons that you have parental responsibility over.
- We can process personal data under the laws regulating insurance, including birth ID numbers, as such processing of personal data is considered as processing necessary in order for us to comply with our legal obligation as a personal data controller.
- You provide us with personal data so that we can provide you with all the services that you request, i.e. in particular so that we can enter into the appropriate insurance contract with you and arrange the related activities (assistance, settlement of insurance events), and so that we can comply with our statutory duties. We also process your personal data so that we can offer you the full portfolio of our insurance (marketing communications). If you failed to provide them to us, we would not be able to provide you with our services (the arrangement of an insurance contract, for example).
- The personal data as the so-called data subject's data will therefore be processed
 - for the necessary fulfilment of our legal obligations under applicable law, for the determination, exercise or defence of legal claims, and
 - for the necessary fulfilment of the insurance contract that you have arranged with us;
- Your personal data will be stored by the insurance company no longer than up to the end of the tenth calendar year from the expiry of your insurance. If the insurance was not arranged, the insurance company shall keep your personal data no longer than up to the end of the second calendar year from the last communication it had with you. Throughout this period, we must process (store) this data, so that we are able to meet our statutory duties, as we are order under the Insurance and Reinsurance Distribution Act to do, and to also be able to protect our legitimate interests, as the case may be.
- You do not have to worry about us passing on your personal data abroad to other persons or to any international organisations.
- Your personal data may also be processed by our contractual partners who, in cooperation with us, provide you with insurance services, i.e. services related to your insurance contract. These partners (processors) are typically insurance intermediaries, assistance service, independent claims settlers and our IT contractors.
- During the processing of your personal data there will be no banned automated decision-making or banned automated individual decision-making based on profiling, which means that your personal data will not be processed and analysed only through IT and similar solutions, but always individually by our employees.
- Your rights include at any time withdrawing your consent to the processing of personal data if it has been granted to us, the right to demand from the Controller access to your personal data, its rectification or erasure, or restriction of processing, the right to the portability of this data to another controller, as well as the right to make a complaint to the Office for Personal Data Protection, should you believe that the Controller is processing your personal data in breach of the Regulation.
- You also have the right to object to the processing of your personal data, which is based on the legitimate interests of our company.
- For information about the processing of your personal data or to exercise your rights, please contact our company via our data protection officer (DPO) who is our employee Alena Horáková, email: Alena.Horakova@pvzp.cz, phone: +420 233 006 239.